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PRIVACY POLICY

Tau Golden Mane Guesthouse
Johannesburg, South Africa

1. Introduction

Tau Golden Mane Guesthouse is committed to protecting the privacy of our guests. This Privacy Policy outlines how personal information is collected, used, and safeguarded in accordance with applicable South African legislation, including the Protection of Personal Information Act (POPIA).

2. Information We Collect

We may collect the following information:

- Full name and surname
 - Contact details (phone number and email address)
 - Identification details (where required)
 - Booking and payment information
 - Vehicle details (where applicable)
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3. Use of Personal Information

Personal information is collected for:

- Processing reservations and payments
- Guest communication



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- Security and access control
- Legal and administrative compliance

We do not sell or distribute personal information to third parties unless required by law.

4. CCTV Monitoring

The premises are monitored by CCTV for safety and security purposes.

5. Data Protection

Reasonable measures are taken to ensure personal information is stored securely and protected from misuse, loss, or unauthorized access.

6. Guest Rights

Guests may request access to or correction of their personal information by contacting management directly.

